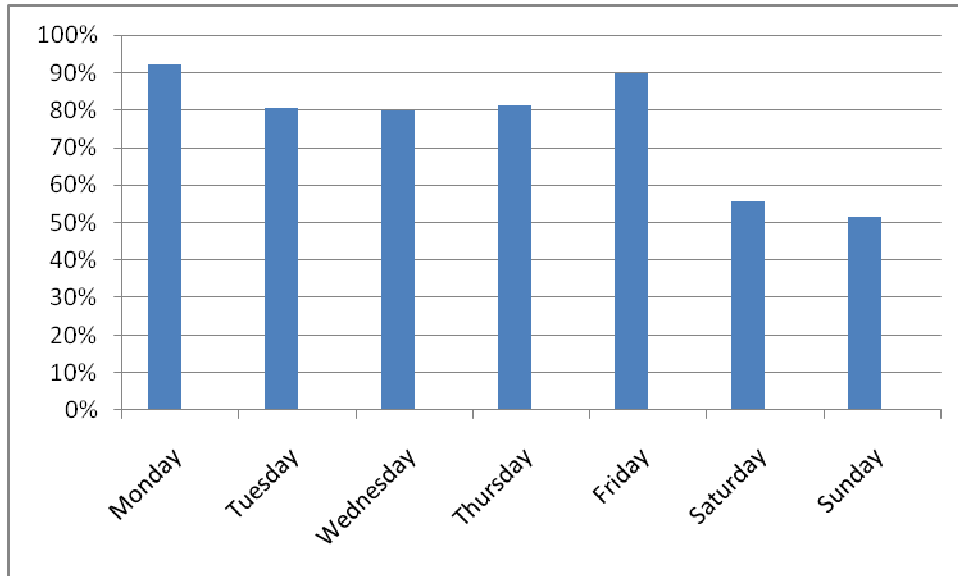




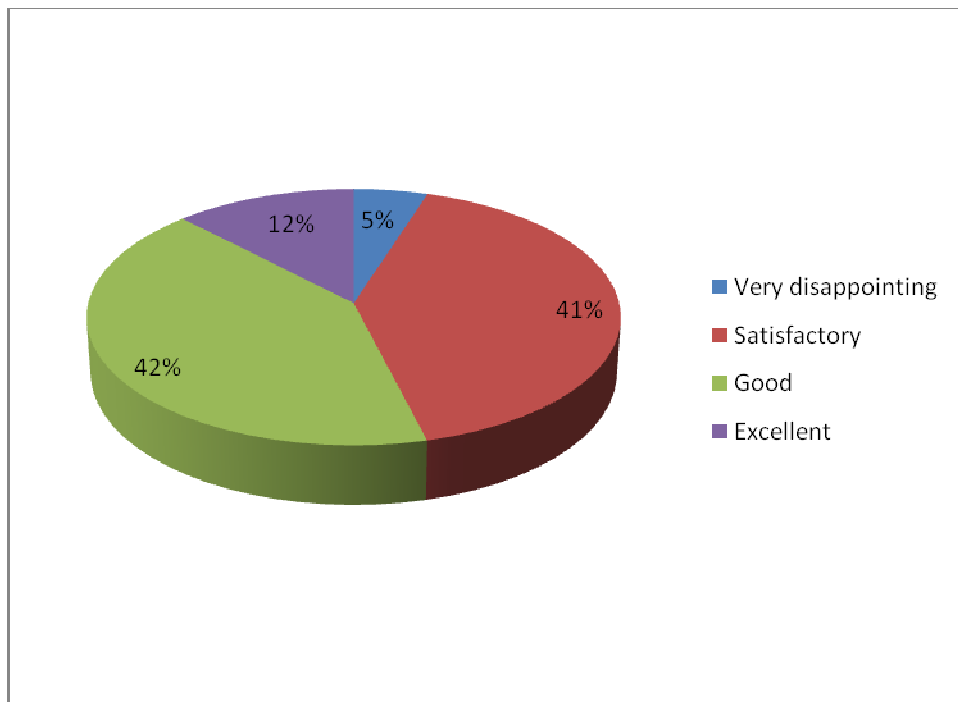
Hertford Meals on Wheels

Customer Survey April 2008

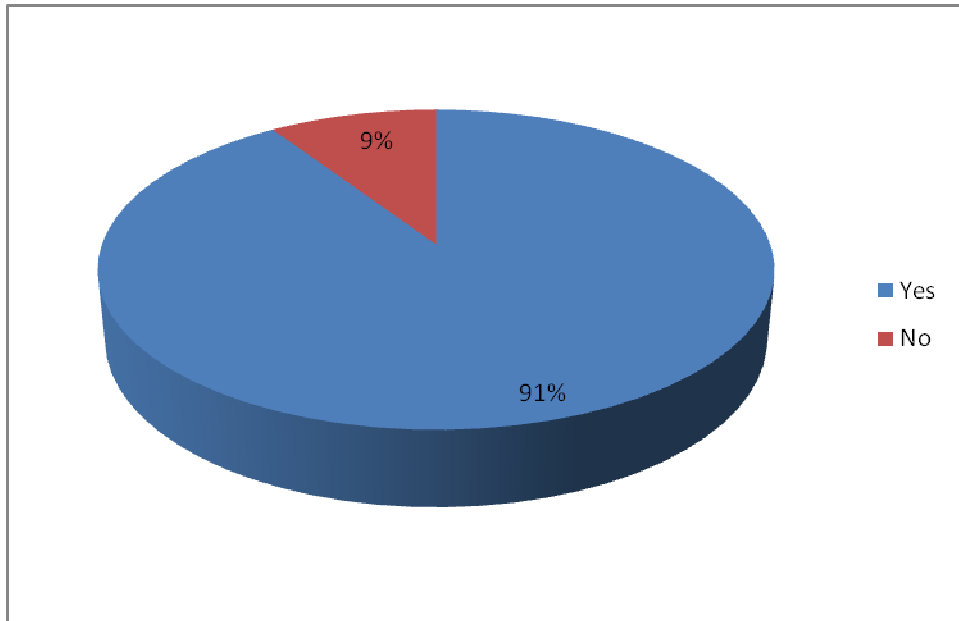
Q1 How many days per week do you have meals delivered?



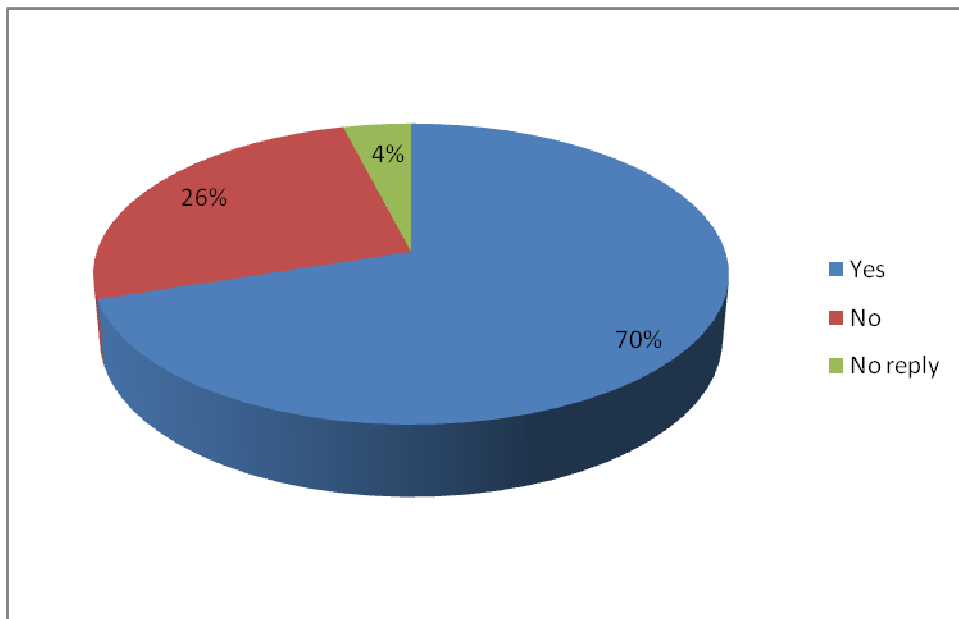
Q2 Are you happy with the content of your meal?



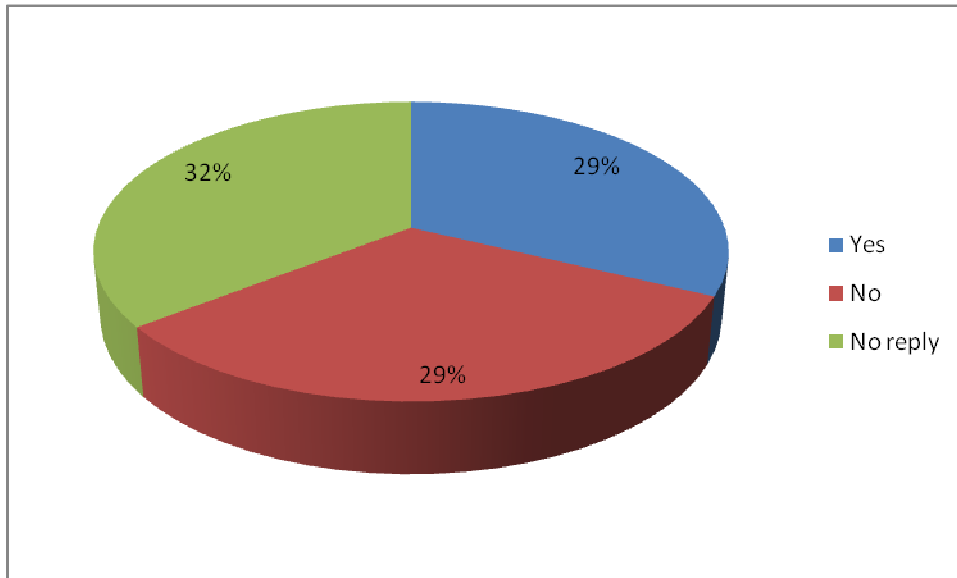
Q3 Are the portion sizes adequate?



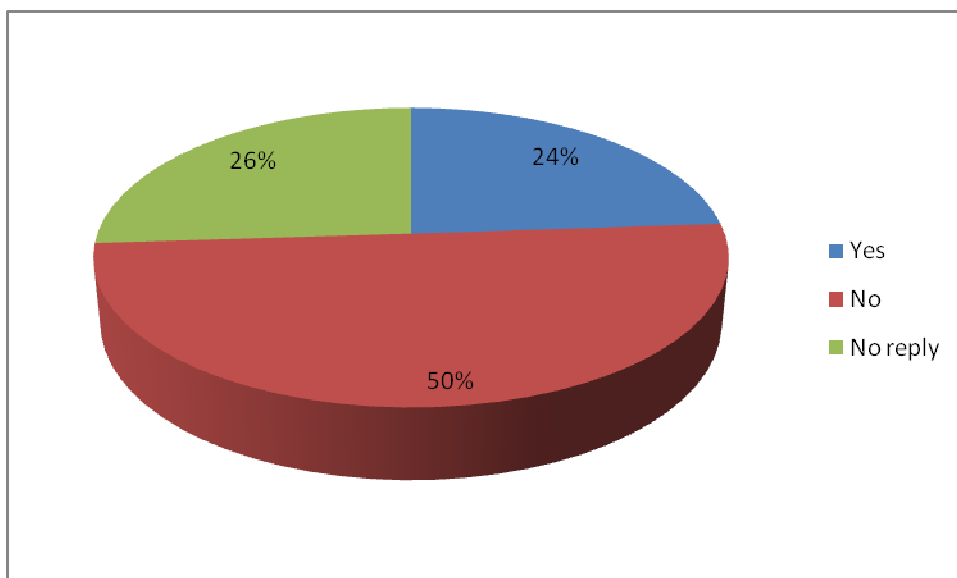
Q4 Do you complete and return your monthly menu to choose your own meals?



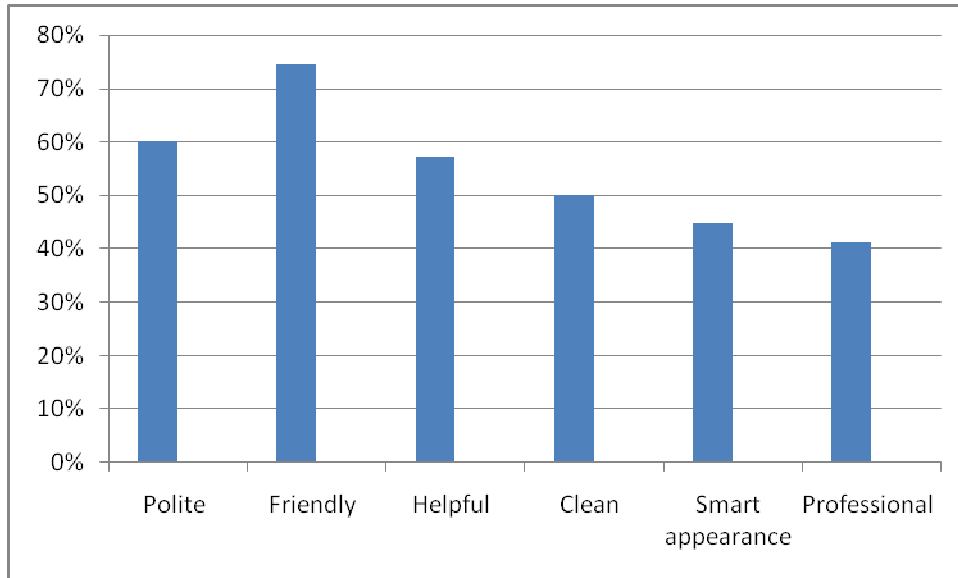
Q5 If you have specific dietary or cultural requirements are they being met?



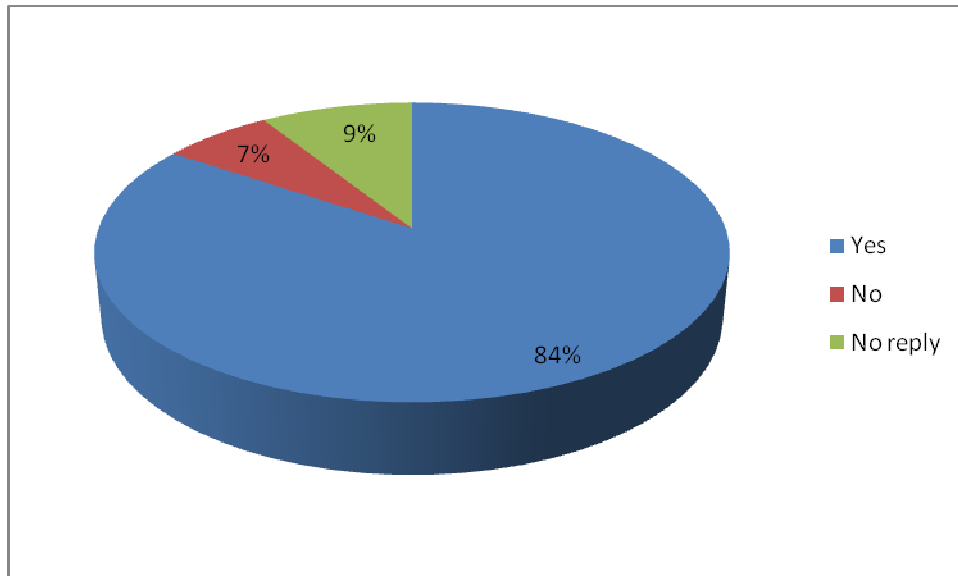
Q6 Have you or someone else discussed your needs with us?



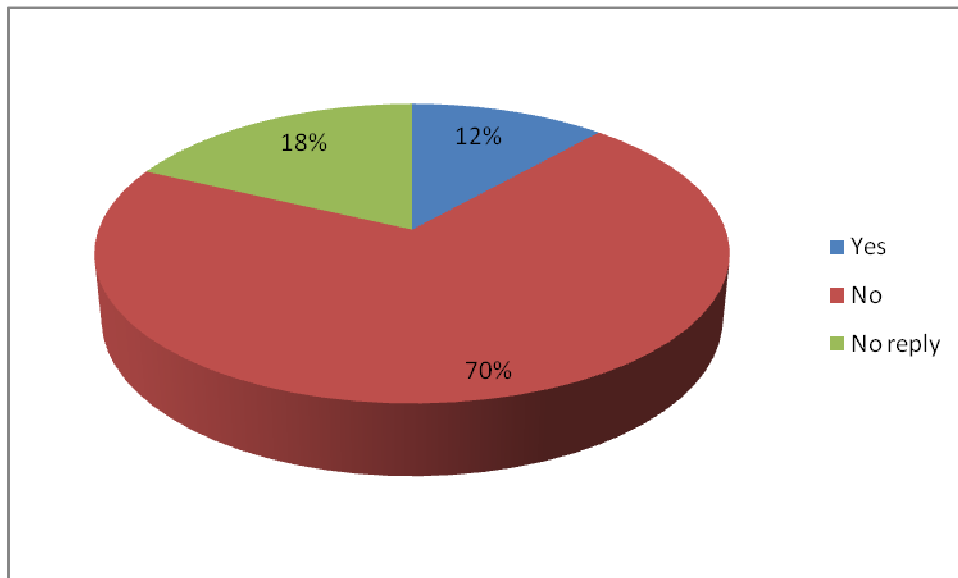
Q7 How do you rate the people delivering the meals?



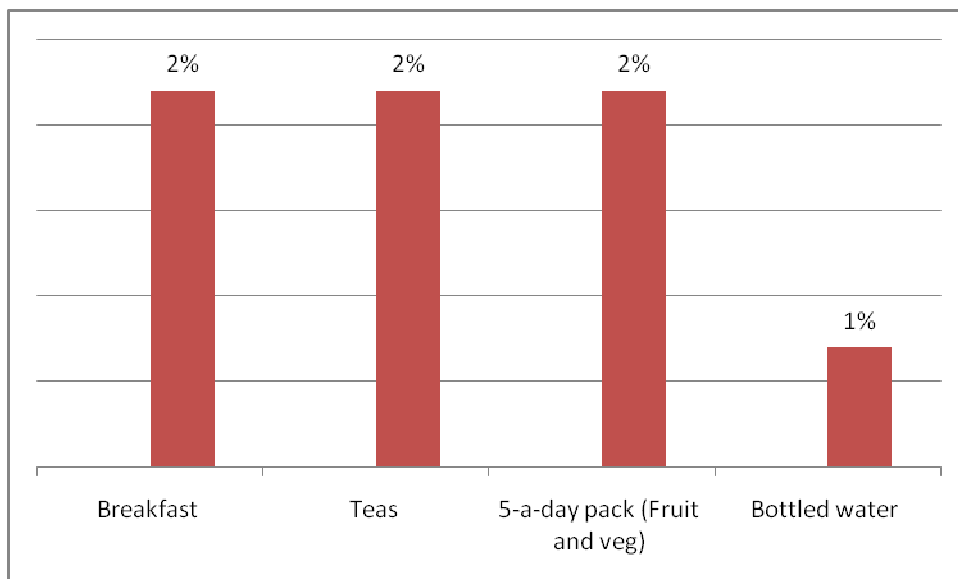
Q8 Do you consider the service good value for money?



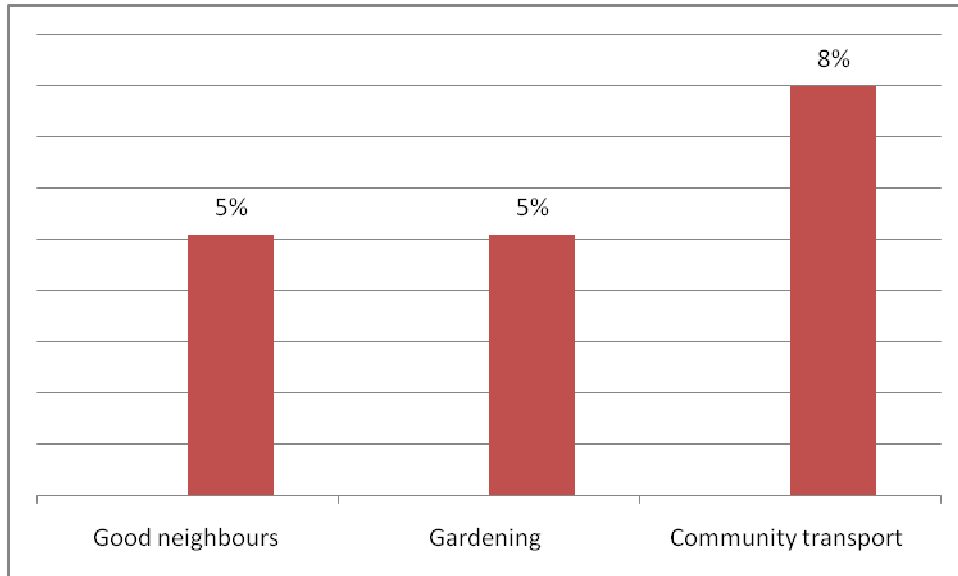
Q9 Would you be interested in receiving a frozen meal to reheat on the days you do not receive a hot delivery?



Q10 In addition to your meal delivery would you be interested in receiving any of the following?



Q11 Which of our other services do you use?



Q12 Would you recommend any of our services to a friend or relative?

